

Servant Leadership with Purpose™

Overview

In this workshop, each participant will use an actual business scenario where as a leader they involve others and inspire in them to adapt and commit to service-oriented objectives above and beyond tactical goals. A series of individual and small group action-learning activities are used to help the participant become proficient in demonstrating genuine concern for others, improve interaction and reduce transactional activity. Proven tools and approaches are provided and practiced to maximize performance and retain a long-term focus without sacrificing the needs of the individual or the organizational and potentially the societal contribution to the company. At the close of the workshop, the participant will leave with a 100% completed plan that can be used in workplace to achieve defined objectives to meet measurable business results.

Learning Objectives

Upon the successful completion of the course the student will:

- Inspire individuals to create something they really care about
- Encourage participation and involvement of employees at deeper level
- Take genuine interest in employee development and growth
- Work with trust and respect for individuals
- Make people at all levels understand their importance to the organization
- Develop a workplace action plan
- Create a feedback measurement system to ensure the workplace action taken is delivering the needed results

Course Topics

Key topics covered within the course include:

- Servant Leadership Practices and Behaviors
- Servant Leadership vs. Other Leadership Styles
- Inspiring Individuals and Teams
- Results Execution
- Deeper Level Contribution
- Individual's Engagement and Commitment
- Defining Success Criteria
- Creating a Feedback and Measurement System